

## **Job Opportunity - G.M. Operations**

Job Opportunity with: A Premier Security Agency

Designation: G.M. Operations

Job Type: Operations, Strategic Planning, Emergency Response, Client Retention

Education Qualification: Min. Graduate

Age: 28 to 35 years

Experience Required: Min. 5 years in the relevant Industry

CTC: 5-6 Lakhs PA

Skills Required/ Key Competencies:

- Collaborative & Influential approach, Driving result skills, Adaptability, Interpersonal skills, Innovation & change
- Solution oriented
- Should be able to provide quick solutions
- Good Communication skills in English and Hindi
- Professional appearance
- Team Building
- Compliance, Statutory & Regulatory

Roles and Responsibilities of GM Operations:

- 1) Responsible for the overall efficiency and effectiveness of the company's security operations.
- 2) To develop and implement security policies.
- 3) To effectively manage the entire team and bring out efficiency of operations.
- 4) To ensure compliance and regulations.
- 5) To develop SOP's and ensure effective implementation through team efforts.

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- 6) To oversee the company's response to security incidents.
- 7) To formulate and oversee security budget.
- 8) To effectively communicate security policies.
- 9) To drive performance towards business growth.
- 10) To streamline security operations and ensure zero complaints from the clients.
- 11) Be responsible for investigation of security incidents.
- 12) To develop excellent rapport with the clients and undertake periodical visits.
- 13) To analyze data and performance metrics.
- 14) To manage security technology and disseminate knowledge to the entire team.